Heartstream

May 07, 2026

Dear Customer,

We would like to confirm that the Philips HeartStart FRx defibrillator is sold with an 8-year warranty. Heartstream remains committed to supporting this product and honoring the warranty terms throughout the entire warranty period.

We believe the HeartStart FRx defibrillator's eight-year warranty should give customers the necessary peace of mind. However, we are at your disposal for any further clarification that may be required, and we take this opportunity to extend our best regards.

Heartstream is the official brand license partner of Philips HeartStart AEDs.

Sincerely,

Brian Arbanas

Director of Product Management